

INGRID OLEA
Amunátegui 725, Santiago, Chile 8340223
+569 9579 9577 | ingrid.olea@gmail.com | www.ingridolea.com

EDUCATION

HARVARD KENNEDY SCHOOL Cambridge, MA, USA
Master in public administration 2018- 2020

- Certified in “Management, Leadership and Decision Sciences”.
- Research assistant for prof. Ronald Ferguson in topic “Educational excellence with equity”, Teaching assistant for prof. Matt Andrews in class “Getting things done, management in developing context”.
- Leadership positions in the Chilean Caucus and the Gender Policy Union.

UNIVERSIDAD MAYOR Santiago, Chile
Bachelor of Education, Certified Mathematics Teacher 2012-2014

PONTIFICIA UNIVERSIDAD CATÓLICA DE CHILE Santiago, Chile
Bachelor of Science in Industrial Engineering 2006-2011

- Diploma in Information Technology, minor in innovation
- Research Assistant: IT Adoption and Human-Computer Interfaces.
- Teaching Assistant: Processes and Data Models, Accounting.

EXPERIENCE

SUBSECRETARÍA DE LA NIÑEZ, MINISTERIO DESARROLLO SOCIAL Santiago, Chile
Head of Promotion and Prevention Division Oct 2022 – Nov 2023

- Managed and administered programs related to the promotion of children's rights, as well as the prevention of vulnerable environments and their protection.
- Oversaw the Chile Crece Contigo subsystem and its age expansion in services, as well as the setup of the first 112 Local Offices for Children, complete with their management and information systems.
- Led a team of 25 people at the central level and 54 across Chile, with an annual budget of USD 79 million.

Head of Department for Child and Family Programs May 2022 – Oct 2022

- Designed and implemented local systems for the protection of children's and adolescents' rights, as mandated by law No. 21.430. Developed initial technical guidelines and collaboration agreements with local governments.
- Managed a team of 7 in Santiago and 16 across the country, with an annual budget of over USD 10 million.

CORPORACIÓN DE EDUCACIÓN DE MAIPÚ Maipú, Chile
Head of Control Jun 2021 – Apr 2022

- Directed Management Control and Budget Execution at Maipú Education Corporation, improving conditions for over 2,000 teachers across 26 schools and 26 daycare centers, serving more than 16,000 students.
- Led the plan for the return to in-person classes in 2021 and drove infrastructure improvements for the return in March 2022. Prepared the educational service for the transition under Law No. 21.040.

ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT Remotely from Santiago, Chile
DIRECTORATE FOR EDUCATION AND SKILLS

External Consultant for the Global Teaching Insights Project June 2020 – May 2021

- Selected, edited and prepared high-quality pedagogical videos for publication in the Global Teaching InSights video library of quality teaching practices for teachers, school leaders and teacher educators.
- Customized the user interface and managed the backend of the project website.
- Collaborated in the global dissemination of the project.

INTERAMERICAN DEVELOPMENT BANK, EDUCATION DIVISION Lima, Perú
Summer Consultant June 2019 – Aug 2019

- Oversaw the impact evaluation of an ed-tech intervention in the city of Lima. Served as liaison with the research team in Washington DC, solving problems and reporting on the advancements of the field implementation.
- Worked as user interface design consultant for the web platform in which teachers choose their posting when they start their public career, as part of the IDB team consulting with the Peruvian Ministry of Education.

PUBLIC EDUCATION NATIONAL BOARD, IMPLEMENTATION TEAM

Santiago, Chile

Kickoff Plan Manager

Sept 2017 – July 2018

- Lead strategic planning of the implementation of the New Public Education legislation, that changes the administration of public schools from Municipalities to new exclusively dedicated public offices.
- Direct planning processes to ensure effective implementation of IT, administration and operations.
- Supervised 4 distributed teams of 10 people across different regions of Chile.

MINISTRY OF EDUCATION, MINISTER'S STAFF

Santiago, Chile

Minister's Staffer

Sept 2015 -Aug 2017

- Developed and served as national coordinator of “Me Conecto Para Aprender” program, a presidential initiative that supplies laptop computers for all public-school 7th graders. Over 500.000 laptops delivered.
- Collaborated on the legislative team, working primarily on the drafting of two education bills that were signed into law: one changed the administration system of public schools and the other regulated working rights of education assistants. Designed financial aspects, ran simulations and provided technical briefs.
- Managed staff budget of USD \$300.000.
- Directed human resources of the staff including recruiting, selecting and evaluating 35 people.

Vice-Minister's Staffer

Jun 2014 -Aug 2015

- Led the monitoring of the “Strengthening of Public Education Team”, initiative for the improvement of public schools in Chile.
- Designed and developed a dashboard of relevant indicators of public schools for the Ministry's authorities in Qlikview, including enrollment and attendance, test scores, finances and teacher evaluations.

ESCUELA DESARROLLO DE TALENTOS, UNIVERSIDAD DE CHILE

Santiago, Chile

Teacher (part-time)

Apr 2014 -Dec 2021

- Taught mathematics for four senior classes of high school students and coordinated a team of assistants.
- Students from the last cohort improved over a standard deviation in standardized test scores, 93% were accepted in top colleges in Chile, and from the four cohorts taught, 92% are still studying or graduating.

CARDENAL JOSÉ MARÍA CARO SCHOOL, BELÉN EDUCA FOUNDATION

Santiago, Chile

Head Teacher

Mar 2012 –Jan 2014

- Led a class of 25 students for two years, conducting regular follow up on their academic and behavioral conduct, liaising with parents, and supporting college and financial aid application processes.
- Students increased attendance in 5% and standardized math test scores in 10%, accomplished 0% teen pregnancy and went from 1 to 5 accepted to college, with financial aid.
- Taught mathematics, accounting, tax regulation, and customer services for high school juniors and seniors.

OTHER SKILLS

- Languages: Spanish and English (advanced).
- Software Proficiency: Microsoft Office (advanced), STATA, Tableau, Qlikview, Adobe Illustrator (intermediate).
- Web Development: GitHub, HTML-CSS, Python, and JavaScript for data visualization (intermediate).
- Certified by Mental Health First Aid USA (2019).
- Graduate and member of the alumni network of Teach For All and the Global Competitiveness Leadership program at Georgetown University.
- Member of the coordinating team for the Educational Justice and Educational Trajectories Table, Challenges of the Future of Education (2023-present).
- Interested in calligraphy, typography, and lettering.